







25th October 2022

AMIGOS Mexican has been in a training partnership with Austrain Academy for longer than 10 years, and over this time we have had staff undertake training in:

-  Certificate III in Commercial Cookery
-  Certificate III in Hospitality
-  Certificate IV in Hospitality
-  Diploma in Hospitality Management

Austrain Academy has an intimate working knowledge of our business, and we find that this assists greatly in the training process and delivery of programs.

Unlike other RTO's Austrain provides "in real time" communication with our organisation, and they actually care about the training and the students in these programs.

When a training program is agreed upon, we have never had issues with delivery, trainer/assessor attendance and or judgement on the unit outcomes.

They have further assisted in providing "contextualised materials" for us which allow us to not only train staff, but train staff to meet the requirements of our business.

We receive regular feedback from the Managing Director John Crittenden and when required have meetings to discuss training progress.

The Hospitality Industry is in need of quality training organisations and having dealt with other RTO's they do not compare with Austrain Academy.

It is essential that our business continues this relationship so as not to affect the continuity of our training programs.

If you need any further information, please contact me.



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